



Keep it simple and splendid.

maestro[®]SERVICE CONTRACTOR is designed for today's highly competitive market. Built to significantly enhance the efficiency and profitability of service contractors, maestro[®]'s user-friendly interface is streamlined for performance.

With proven technologies, maestro[®] can help you develop and maintain a high level of quality and service. With maestro[®], you can track customer contract details, customer equipment and special service notes. Since information is key to efficient customer service, maestro[®] helps you create preventative maintenance schedules to proactively manage all maintenance requirements. With maestro[®], your customer knows you are looking after them.

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Mastering the advantages

- * Microsoft compatibility for full integration with MS Office
- * All modules developed and powered by Maestro Technologies
- * Advanced construction features
- * Simple, multi-user, multi-business interface
- * Fully customizable for easy implementation

SERVICE CONTRACTORS FEATURES:

- * [Service contracts](#)
- * [Preventative maintenance scheduling](#)
- * [Dispatch](#)
- * [Service work orders](#)
- * [Part & services catalogue management](#)
- * [Inventory management](#)
- * [Contract billing](#)
- * [And much more...](#)



MAESTRO ALLOWS YOU TO

- **Reduce wasteful duplication of data entries**
- **Control and access data in real time**
- **Optimize budget and schedule management**
- **Maximize your profits through better management**

From bid to bill, maestro[®] offers service contractors an advanced solution to manage a large volume of information. The daily management of service contracts, contract renewals, preventative maintenance scheduling, equipment and call entries is made simple with maestro[®]. Add to that the financial aspect of managing budgets, commitments and actual expenses that often cannot be accessed in real time from financial departments and systems.

Toronto » 9040 Leslie Street, Suite 201, Richmond Hill (Ontario) Canada L4B 3M4 | 1-888 582-2678
Calgary » 95 Brightonstone Common SE, Calgary (Alberta) Canada T2Z 0K4 | 1 888 592-1425
Montréal » 1471 Lionel-Boulet Blvd., Suite 34, Varennes (Québec) Canada J3X 1P7 | 1-888 833-7777

maestro[®]
 The power of simplicity.

Maestro^{*} offers advanced solutions you can rely on.



Numerous tools designed to improve the user experience:

- Drill-down to access transaction details
- Multi-table list generator
- Integration with MS Office
- Customizable Excel-like grids for data entry
- Customizable forms (orders, invoices, statements, etc.)
- Configurable pivot tables for data analysis
- Windows fax/e-mail integration
- Pop-up calendars and calculators
- Windows cut & paste
- Unlimited user-defined fields with auto-fill
- Integrated contact manager
- Convenient on-screen form and report preview
- User-definable menus
- Individual user screen preferences

KEY FEATURES

Preventative Maintenance Scheduling / Develop preventative maintenance processes complete with tasks, estimated times and estimated materials. Maintenance processes are assigned to equipment and are triggered by customizable usage meters such as number of kilometers, miles, hours, production volume or whatever you decide. Maintenance processes can be set to trigger when the usage meter is within a given threshold. For example, you may set the maintenance threshold to 80% to ensure that when the vehicle is within 80% of the usage meter, it will begin showing up on the planning reports. This allows you to proactively determine the optimal time for the equipment to be taken out of commission for maintenance without impacting it's potential for generating revenue. Work orders are automatically created for all maintenance schedules selected from the scheduled maintenance list. Work orders are customizable and may contain information related to the equipment, task, resources and materials.

Dispatch / The maestro^{*} dispatch module integrates with maestro's work order, service call and estimating modules. The easy to use drag-and-drop display allows you to visually schedule your work orders, service calls and estimation projects. This highly customizable module will allow you to determine who is on the schedule, when they are available, what transactions show up for scheduling, what general time is available for scheduling and much more. If you schedule work on a daily or hourly basis, this is the perfect tool for you.

Service Work Orders / The work order system allows you to efficiently manage and coordinate the many small jobs that involve labour and materials. Work order forms can be customized to meet your specific requirements. Billing can be generated automatically from each work order individually or batched by client over a specified period. Maestro's work order dispatch simplifies resource scheduling.

Parts & Services Catalogue Management / The maestro^{*} catalogue is simply a list of items and services that can be bought and sold. The catalogue creates consistency for reporting, simplifies entry of orders and offers links to inventory tracking. Items can be imported from favourite suppliers or from industry standard pricing sources.

Inventory Management / Maestro^{*} supports a real-time inventory management process. Minimum and maximum thresholds, economic order quantities, daily consumption, delivery days, production cost rates and many more parameters are involved in maintaining inventory levels for production purposes.

Contract Billing / Maestro's contract billing module establishes a contract's rules and tracks change notice billings. This module is perfect for lump sum contracts and is completely integrated into all maestro^{*} modules.

Small Tools Management / The maestro^{*} small tools management and tracking module allows you build a small tool inventory and keep track of which employee, project or subcontractor they have been loaned to. This module is perfect for managing tool sheds for the whole company or at the job site. Repairs, serial numbers and any other valuable information can be recorded against each tool or tool type. By allowing tools to be quickly and easily located, there is an enforced accountability by users and a maximization of the return on these valuable investments.

Project Costing / Maestro^{*} offers one of the most sophisticated project cost management tools available today, a single tool that addresses the information analysis requirements of estimating, operations and accounting. With maestro's unique Pivotal Data Viewer, project cost information can be easily viewed in multiple dimensions. All information is shared in real-time between estimating, operations and accounting departments, eliminating redundant databases and spreadsheets. Maestro's project cost management and inquiry module is completely integrated with our other modules, including order change, commitment, billing, projection, production and other management modules.

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