



maestro*MOBILE

work order field service

Manage the creation and completion of work orders from anywhere.

Why the Field Service maestro*MOBILE interface was created:

- The Field Service interface allows workers to manage the creation and completion of work orders while on the road, without having to depend on the office to create and plan.
- Field Service work orders allow for the capture of detailed information directly from the site, giving the mobile user the ability to efficiently respond to real situations
- Work orders are generally created for small projects that are invoiced per work order. Although the office can create and dispatch a work order, allowing it to become visible in our Service interface in maestro*MOBILE, these small works are often unforeseen. The Field Service mobile interface was developed in order to respond to these situations.

Key Features

When creating a new work order using the Field Service interface, the mobile user can copy a previous work order. This is useful when the mobile user often creates the same type of work order. The Field Service interface stores a history of work orders recently created by the mobile user, acting as a quick reference.

The Field Service interface allows the mobile user to:

- Add employee hours
- View contacts related to the construction project
- Add material and billing items
- Submit recommendations
- Submit material requisitions
- Add photos or documents
- Specify the work location
- Fill out additional fields in order to capture information tailored to your operations
- To have the client validate and sign the summary – this signature can also be included with the invoice