



To: Maestro Software

Dear Robert,

It has been several months since we first met with you in your Montreal offices to review the Maestro software. We are now midway through installing Maestro Software in our organization, and I am writing to tell you how pleased I am with the progress we are seeing.

My team is working closely with your East Coast software representative, Murray Skerrett Services, who introduced us to your product. Their senior consultant, Beth Skerrett, is working with us on a weekly basis, and we are finding the process incredibly beneficial on many levels. As our consultant and advisor, Beth continues to prove that her industry knowledge is vast, and has been a real asset in helping us with "practical advice" decisions related to the implementation process.

The Murray Skerrett team has helped us approach this project in a organized fashion, with a well documented training plan, and a good combination of onsite and web based Training Sessions.

We are looking forward to the day when we can unplug our outdated legacy software and manage our business with Maestro. If I can be of any help in introducing other users to this incredibly powerful business tool, please feel free to use my company and my personal contact information as a reference.

Regards,

A handwritten signature in black ink, appearing to read 'CTucker', written over a light grey background.

Chris Tucker
PM, Business Applications
Pennecon Energy